From: Linda Felicio [mailto:zenergy@bellsouth.net]

Sent: Thursday, January 30, 2014 4:58 PM

To: rick

Subject: Thank you!

Hi Rick, I wanted to email you and thank you again for being the professional that you are! I could not have sold my property without you, and your perseverance was outstanding! You are the very best.

I will keep you in mind for any future real estate deals I may venture into besides sharing your business cards with my colleagues. You are excellent in what you do and I will never forget your kindness.

Kind regards, Linda